

From: Student System Modernization <sis@wcupa.edu>

Sent: Friday, September 13, 2024 9:39 AM

To: Student System Modernization <sis@wcupa.edu>

Subject: RamPortal Downtime (Est. 9/27 - 9/30) to Support RamNetID Updates

Campus Community:

As part of our RamPortal implementation, our Identity and Access Management workstream has been developing new methods for authenticating users within our systems, including the transition to **RamNetID**. This workstream is approaching its final go-live in September, and we would like to share our implementation plans with you in detail.

We are targeting our go-live period for after hours from Friday, September 27th, through Sunday, September 29th.

During the go-live period, we plan to take **RamPortal offline temporarily**. Additionally, we will need to pause the addition of any new students and employees to RamPortal and suspend loading any new applications or decisions into the system.

More information on the changes being made during this go-live can be found below:

1. Review the [RamNet ID website](https://ramnetid.wcupa.edu) (ramnetid.wcupa.edu)
2. Review the [RamPortal website](https://wcupa.edu/ramportal) (wcupa.edu/ramportal)
3. Sign up for the [RamPortal Town Hall](#)

Additional questions or concerns can be forwarded to SIS@wcupa.edu. We will continue to keep campus apprised of shifts in system downtime.