

## Student Complaint Agencies by State

State/District/ Territory	Department Name	Website and/or Contact Information
Alabama	Alabama Community College System: Private School Licensure Division	<a href="https://www.accs.edu/about-accs/private-school-licensure/complaints/">https://www.accs.edu/about-accs/private-school-licensure/complaints/</a>
Alaska	Alaska Commission on Postsecondary Education	<a href="https://acpe.alaska.gov/ConsumerProtection">https://acpe.alaska.gov/ConsumerProtection</a>
Arizona	Arizona State Board for Private Postsecondary Education	<a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a>
Arkansas	Arkansas Department of Higher Education	<a href="https://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form">https://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form</a>
California	California Department of Consumer Affairs, Consumer Information Center	<a href="https://www.dca.ca.gov/consumers/complaints/oos_students.shtml">https://www.dca.ca.gov/consumers/complaints/oos_students.shtml</a> 1625 North Market Blvd Suite N-112 Sacramento, CA 95834 <a href="mailto:dca@dca.ca.gov">dca@dca.ca.gov</a> 833-942-1120
Colorado	Colorado Department of Higher Education	<a href="https://higher.ed.colorado.gov/Academics/Complaints/default.html">https://higher.ed.colorado.gov/Academics/Complaints/default.html</a>
Connecticut	Connecticut Office of Higher Education	<a href="http://www.ctohe.org/StudentComplaints.shtml">http://www.ctohe.org/StudentComplaints.shtml</a>
Delaware	Delaware Department of Education	<a href="https://www.doe.k12.de.us/dgihe">https://www.doe.k12.de.us/dgihe</a>
District of Columbia	D.C. Higher Education Licensure Commission Public Complaints	<a href="https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints">https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints</a>
Florida	Commission for Independent Education	<a href="http://www.fldoe.org/policy/cie/file-a-complaint.stml">http://www.fldoe.org/policy/cie/file-a-complaint.stml</a>
Georgia	State of Georgia Nonpublic Postsecondary Education Commission	<a href="https://gnpec.georgia.gov/student-complaints">https://gnpec.georgia.gov/student-complaints</a>
Hawaii	Hawaii Post-Secondary Education Authorization Program	<a href="http://cca.hawaii.gov/hpeap/student-complaint-process/">http://cca.hawaii.gov/hpeap/student-complaint-process/</a>
Idaho	Idaho State Board of Education	<a href="https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/">https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/</a>
Illinois	Illinois Board of Higher Education	<a href="http://complaints.ibhe.org/">http://complaints.ibhe.org/</a>
Indiana	Indiana Commission for Higher Education	<a href="https://www.in.gov/che/2744.htm">https://www.in.gov/che/2744.htm</a>
Iowa	Iowa College Student Aid Commission	<a href="https://www.iowacollegeaid.gov/StudentComplaintForm">https://www.iowacollegeaid.gov/StudentComplaintForm</a>
Kansas	The Kansas Board of Regents	<a href="https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process">https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</a>

Kentucky	Kentucky Council on Postsecondary Education	<a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a>
Louisiana	Louisiana Board of Regents	<a href="https://www.ag.state.la.us/ConsumerDisputes">https://www.ag.state.la.us/ConsumerDisputes</a>
Maine	Maine Department of Education	<a href="https://www.maine.gov/ag/consumer/complaints/complaint_form.shtml">https://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</a>
Maryland	Maryland Higher Education Commission	<a href="https://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx">https://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx</a>
Massachusetts	Massachusetts Department of Higher Education	<a href="https://www.mass.edu/forstufam/complaints/complaints.asp">https://www.mass.edu/forstufam/complaints/complaints.asp</a>
Michigan	Michigan Department of Licensing and Regulatory Affairs	<a href="https://www.michigan.gov/documents/lara/Post-Secondary_Student_Complaints_498839_7.pdf">https://www.michigan.gov/documents/lara/Post-Secondary_Student_Complaints_498839_7.pdf</a>
Minnesota	Minnesota Office of Higher Education	<a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a>
Mississippi	Mississippi Commission on College Accreditation	<a href="http://www.mississippi.edu/mcca/student_complaint_process.asp">http://www.mississippi.edu/mcca/student_complaint_process.asp</a>
Missouri	Missouri Department of Higher Education	<a href="https://dhewd.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf">https://dhewd.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</a>
Montana	Montana University System	<a href="https://www.mus.edu/MUS-statement-of-complaint-process.asp">https://www.mus.edu/MUS-statement-of-complaint-process.asp</a>
Nebraska	Nebraska Department of Education	<a href="https://www.education.ne.gov/wp-content/uploads/2017/07/PPCS_Complaint-form.pdf">https://www.education.ne.gov/wp-content/uploads/2017/07/PPCS_Complaint-form.pdf</a>
Nevada	Nevada Commission on Postsecondary Education	<a href="http://cpe.nv.gov/Students/Students_Home/">http://cpe.nv.gov/Students/Students_Home/</a>
New Hampshire	New Hampshire Department of Education	<a href="https://www.education.nh.gov/highered/compliance-allegation.htm">https://www.education.nh.gov/highered/compliance-allegation.htm</a>
New Jersey	Office of the Secretary of Higher Education	<a href="https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml">https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</a>
New Mexico	New Mexico Higher Education Department	<a href="https://hed.state.nm.us/students-parents/student-complaints">https://hed.state.nm.us/students-parents/student-complaints</a>
New York	Office of College and University Evaluation	<a href="http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university">http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university</a>
North Carolina	The University of North Carolina Board of Governors	<a href="https://www.northcarolina.edu/complaints">https://www.northcarolina.edu/complaints</a>
North Dakota	North Dakota University System	<a href="https://ndus.edu/state-authorization-sara/">https://ndus.edu/state-authorization-sara/</a>
Ohio	The Ohio Board of Regents	<a href="https://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/students/complaints</a>
Oklahoma	Oklahoma State Regents for Higher Education	<a href="https://www.okhighered.org/current-college-students/complaints.shtml">https://www.okhighered.org/current-college-students/complaints.shtml</a>
Oregon	Department of Education Private and Career Schools Office	<a href="https://www.oregon.gov/highered/about/Pages/complaints.aspx">https://www.oregon.gov/highered/about/Pages/complaints.aspx</a>
Puerto Rico	Puerto Rico Council on Education	<a href="http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/default.aspx">http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/default.aspx</a>

Rhode Island	Rhode Island Board of Governors for Higher Education	<a href="http://www.ribghe.org/students.htm">http://www.ribghe.org/students.htm</a>
South Carolina	South Carolina Commission on Higher Education	<a href="http://www.ribghe.org/students.htm">http://www.ribghe.org/students.htm</a>
South Dakota	Secretary of State (South Dakota Attorney General)	<a href="https://consumer.sd.gov/complaintform.aspx">https://consumer.sd.gov/complaintform.aspx</a>
Tennessee	Tennessee Higher Education Commission	<a href="https://www.tn.gov/thec/for-students-and-families/transcript-requests-and-institution-complaints.html">https://www.tn.gov/thec/for-students-and-families/transcript-requests-and-institution-complaints.html</a>
Texas	Texas Higher Education Coordinating Board	<a href="http://www.thecb.state.tx.us/links/student-complaints/">http://www.thecb.state.tx.us/links/student-complaints/</a>
Utah	Utah Division of Consumer Protection	<a href="https://dcp.utah.gov/complaints/index.html">https://dcp.utah.gov/complaints/index.html</a>
Vermont	State of Vermont Agency of Education	<a href="https://education.vermont.gov/documents/postsecondary-program-complaint-resolution">https://education.vermont.gov/documents/postsecondary-program-complaint-resolution</a>
Virginia	State Council of Higher Education for Virginia	<a href="https://schev.edu/index/students-and-parents/resources/student-complaints">https://schev.edu/index/students-and-parents/resources/student-complaints</a>
Washington	Washington Student Achievement Council	<a href="https://wsac.wa.gov/student-complaints">https://wsac.wa.gov/student-complaints</a>
West Virginia	West Virginia Higher Education Policy Commission	<a href="http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf">http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf</a>
Wisconsin	Wisconsin Educational Approval Board	<a href="https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx">https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx</a>
Wyoming	Wyoming Department of Education	<a href="https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/">https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/</a>

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